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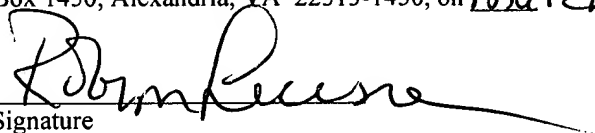
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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant: Kurt E. Schmidt et al.  
Serial No: 09/294,563  
Filed: April 20, 1999  
For: PREDICTING PERFORMANCE OF TELEPHONE LINES FOR DATA SERVICES  
Confirmation No.: 6271  
Examiner: Nguyen, Duc Minh  
Art Unit: 2643

CERTIFICATE OF MAILING UNDER 37 C.F.R. §1.8(a)

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Technology Center 2600

AMENDMENT

Sir:

In response to the Office Action mailed November 3, 2003 please amend the above-identified application as follows:

**Amendments to the Claims** are reflected in the listing of claims which begins on page 2 of this paper.

**Remarks** begin on page 11 of this paper.